

Medical Provider Options

- **Anthem Blue Cross and Blue Shield**

Statewide Gold, Silver, Bronze Health Reimbursement Arrangement (HRA) (exclusively) and statewide Health Maintenance Organization (HMO)

Member Services: Mon.-Fri. 8AM – 8PM, (855) 641-4862

Nurse Line: 24 hours/7days, (866) 787-6361

anthem.com/shbp

- **UnitedHealthcare (UHC)**

Statewide High Deductible Health Plan (HDHP) (exclusively), and statewide HMO

Member Services: Mon.-Fri. 8AM – 8PM, (888) 364-6352

whyuhc.com/shbp

- **Kaiser Permanente (KP)**

Fully-insured HMO (including wellness and pharmacy benefit) for SHBP members who live or work in the 27-county* metro Atlanta service area.

Member Services: Mon.-Fri. 7AM – 7PM, (855) 512-5997

Nurse Line: 24 hours/7 days, (800) 611-1811

my.kp.org/shbp

- **State Health Benefit Plan**

Member Services: During Open Enrollment: Mon- Fri 8:30AM – 7:30PM, Sat 8AM – 5PM

Regular Hours: Mon-Fri 8:30AM – 5PM, Sat 8AM - 5PM (800) 610-1863

mySHBPga.adp.com

Other Options (based on qualifications)

- **Peachcare for Kids**

(877) 427-3224 | **peachcare.org**

- **TriCare Supplement**

(866) 637-9911 | **info.selmanco.com/ga_shbp**

- **Social Security Administration**

(800) 772-1213 | **ssa.gov**



Pharmacy Provider

CVS Caremark administers the pharmacy benefits for members and their Covered Dependent(s) enrolled in Anthem Blue Cross and Blue Shield and UnitedHealthcare. This does NOT mean members have to go to a CVS pharmacy location for their prescriptions. CVS Caremark has a broad pharmacy network where you can continue to use local retail and/ or chain pharmacies to obtain their prescription medications.

Member services:

24 hours/7 days, (844) 345-3241

info.caremark.com/shbp

Disease Management and Copayment/Coinsurance Medication Waiver

As a State Health Benefit Plan member, if you enroll and actively participate in the Anthem Case Management Program or UnitedHealthcare Disease Management programs for certain conditions, listed below, you may receive certain medications at no cost.

- Asthma
- Diabetes
- Coronary artery disease (CAD) or
- Medication for Addiction Treatment (MAT)

Call Anthem or UnitedHealthcare Member Services for more details about program participation requirements. For more information about the medications, call CVS Caremark® Customer Care.



For plan documents, decision guides, and more information, visit **shbp.georgia.gov** or call **1-800-610-1863**

Kaiser Permanente's 31-County Metro Atlanta Service Area: Barrow, Bartow, Butts, Carroll, Cherokee, Clarke, Clayton, Cobb, Coweta, Dawson, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Haralson, Heard, Henry, Lamar, Madison, Meriwether, Newton, Oconee, Oglethorpe, Paulding, Pickens, Pike, Rockdale, Spalding and Walton counties

TO ENROLL

Log into **mySHBPga.adp.com** with your User ID and Password
See page 4 to reset or to register.

Houze
employee
benefits

ENROLLMENT AND ADMINISTRATION PROVIDED BY:

800-523-7135

Medical Plan Designs

	ANTHEM GOLD HRA		ANTHEM SILVER HRA		ANTHEM BRONZE HRA		ANTHEM or UHC HMO	UHC HDHP		Kaiser HMO
	IN	OUT	IN	OUT	IN	OUT	In Only	IN	OUT	In Only
Deductible										
You	\$1,500	\$3,000	\$2,000	\$4,000	\$2,500	\$5,000	\$1,300	\$3,500	\$7,000	None
You + Children/Spouse	\$2,250	\$4,500	\$3,000	\$6,000	\$3,750	\$7,500	\$1,950	\$7,000	\$14,000	None
You + Family	\$3,000	\$6,000	\$4,000	\$8,000	\$5,000	\$10,000	\$2,600	\$7,000	\$14,000	None
Medical Out of Pocket Max										
You	\$4,000	\$8,000	\$5,000	\$10,000	\$6,000	\$12,000	\$4,000	\$6,450	\$12,900	\$6,350
You + Children/Spouse	\$6,000	\$12,000	\$7,500	\$15,000	\$9,000	\$18,000	\$6,500	\$12,900	\$25,800	\$12,700
You + Family	\$8,000	\$16,000	\$10,000	\$20,000	\$12,000	\$24,000	\$9,000	\$12,900	\$25,800	\$12,700
Deductible/OOPM Type	Embedded		Embedded		Embedded		Embedded	Embedded		Embedded
Coinsurance (Plan Pays)	85%	60%	80%	60%	75%	60%	80%	70%	50%	100%
HRA Credit										
You	\$400		\$200		\$100		NA	NA		NA
You+Children/Spouse	\$600		\$300		\$150		NA	NA		NA
You + Family	\$800		\$400		\$200		NA	NA		NA
Medical										
ER	coins after ded		coins after ded		coins after ded		\$200 copay	coins after ded		\$150 copay
Urgent Care	coins after ded		coins after ded		coins after ded		\$35 copay	coins after ded		\$35 copay
Primary Care Visit	coins after ded		coins after ded		coins after ded		\$35 copay	coins after ded		\$35 copay
Specialist Visit	coins after ded		coins after ded		coins after ded		\$45 copay	coins after ded		\$45 copay
Preventive Care	100%	No Coverage	100%	No Coverage	100%	No Coverage	100%	100%	No Coverage	100%
Retail RX										
Tier 1	15%, Min \$20, Max \$50		15%, Min \$20, Max \$50		15%, Min \$20, Max \$50		\$20 Copay	coins after ded		\$20 Copay
Tier 2	25%, Min \$50, Max \$80		25%, Min \$50, Max \$80		25%, Min \$50, Max \$80		\$50 copay	coins after ded		\$50 copay
Tier 3	25%, Min \$80, Max \$125		25%, Min \$80, Max \$125		25%, Min \$80, Max \$125		\$90 copay	coins after ded		\$80 copay
Mail Order RX										
Tier 1	15%, Min \$50, Max \$125		15%, Min \$50, Max \$125		15%, Min \$50, Max \$125		\$50 Copay	coins after ded		\$50 Copay
Tier 2	25%, Min \$125, Max \$200		25%, Min \$125, Max \$200		25%, Min \$125, Max \$200		\$125 copay	coins after ded		\$125 copay
Tier 3	25%, Min \$200, Max \$313		25%, Min \$200, Max \$313		25%, Min \$200, Max \$313		\$225 copay	coins after ded		\$200 copay

Rx OOP Max

All Plans Prescription Plan Out of Pocket Maximum are combined with Medical Out of Pocket Maximums

Note: New Hires or mid-year enrollments will have pro-rated HRA Credits. All other plan design will remain the same.

Active Employee Monthly Premiums

	Gold HRA	Silver HRA	Bronze HRA	ANTHEM HMO	UHC HMO	UHC HDHP	Kaiser HMO
Employee	\$213.71	\$146.11	\$92.12	\$177.21	\$217.19	\$81.11	\$177.21
Emp/Spouse	\$531.82	\$389.86	\$276.48	\$455.17	\$539.13	\$253.36	\$455.17
Employee/Child	\$390.68	\$275.76	\$183.97	\$328.63	\$396.59	\$165.26	\$328.63
Family	\$708.79	\$519.51	\$368.33	\$606.59	\$718.53	\$337.51	\$606.59

Tobacco Surcharge is \$80 per month in all plans





Enrollment Checklist

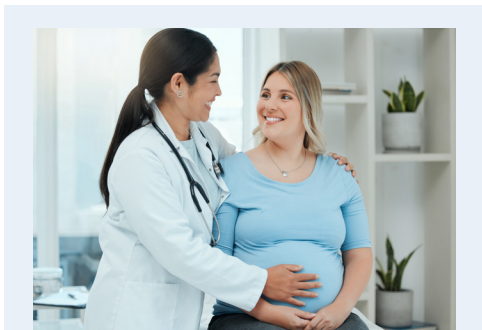
- Verify** that all desired dependents are listed on the Confirmation Page and have a valid Social Security Number (SSN) or other Taxpayer Identification Number (TIN)*;
- Verify** your coverage tier (you only, you + spouse, you + child(ren) or you + family);
- Confirm** that the Plan Option shown on the Confirmation Page is correct; and Confirm that you answered the Tobacco Surcharge question appropriately.

You may go online multiple times; however, the last option confirmed at the close of OE will be your option unless you experience a Qualifying Event (QE) that allows you to make a change.

Newly added dependents, generally, will be placed in a pending status until:

- 1) The required documentation is submitted within 45 days of your election proving they are eligible for coverage, or
- 2) The deadline to provide the documentation has passed, whichever occurs first.

***NOTE:** *The requirement to provide an SSN/TIN is a separate process from Dependent Verification. Dependents whose coverage is terminated due to providing an invalid SSN or no SSN are not eligible for coverage even if they passed the Dependent Verification process as they have failed to provide a valid SSN to SHBP.*



Having a Baby?

If you are having a baby, you **MUST** contact SHBP Member Services at 800-610-1863 to add your newborn child and submit the Social Security Number (SSN) or other Taxpayer Identification Number (TIN) within 90 days of the birth in order for the baby to be covered as a dependent by SHBP.

ANTHEM + UNITED HEALTHCARE

Earn Wellness Credits to use on Healthcare Expenses - Easy as 1—2—3!

1

Take a Well-Being Assessment (WBA)

- GO to **BeWellSHBP.com**
- CLICK “Real Age Test (RAT)” in the “Get Started” menu. Returning users, CLICK “Start Assessment” to log in to your account. New users CLICK “Sign Up” to create an account.
- COMPLETE your assessment (it takes about 10 minutes). It must be completed before any other credit can be applied.



WBA = 120 well-being incentive credits - Must be completed first!

2

Get a Biometric Screening

- Download a Physician Screening Form at **BeWellSHBP.com**
- Visit your personal physician and take him/her your form to complete or visit a SHBP-sponsored biometric screening event March - Sept. or at a Quest Diagnostics Patient Service Center
- Height and weight measurements, waist measurement and blood pressure, blood work to measure cholesterol, glucose and triglycerides.
- Deadline to submit (mail, fax or upload) a Physician Screening Form is November 30.



WBA + Biometric Screening = 120 well-being incentive credits

3

Take Action

- **Well Being Coaching** - Telephonic engagement. Earn 40 points per call per month, up to 6 times a year. Maximum of 240 points
- **Online Challenges** - Sharecare app or online platform. Track certain monthly challenges (Steps, Stress, Diet, Sleep, Kindness, Hydration and Green Day Challenges) Earn 40 points per challenge up to 6 times a year. Maximum of 240 points
- **Preventive Screening Exams** - Colonoscopy, mammogram, pap smear, prostate screening. Earn 60 points for each exam up to 2 times a year.



WBA + combo of the above = 240 well-being incentive credits

Kaiser – Activities are completed through Kaiser. A \$500 gift card is rewarded instead of wellness credits.

UHC – Complete all 3 well-being activities and earn an additional \$250 reward card.

Wellbeing Incentive Credits

Earned well-being incentive points are not automatically sent to Anthem or UnitedHealthcare. They remain in the Sharecare Redemption Center until you and your covered spouse each choose to redeem them. Go to BeWellSHBP.com and make a selection on how each of you choose to redeem your individually earned points through the Sharecare Redemption Center.

Earn Points between Jan 1 - Nov 30. You can

redeem by Dec 15 or they will rollover to the next plan year. Must Choose:

- **\$150 Visa Reward Card** to use anywhere Visa is accepted (when redeeming all 480 well-being incentive points earned) or;
- **480 well-being incentive credits** (to apply toward eligible medical and pharmacy expenses). The well-being incentive points you earn can be redeemed for well-being incentive credits in increments of 120.

Member services: Mon-Fri 8AM – 8PM, 888-616-6411

BeWellSHBP.com

QUESTIONS? 888-616-6411

Enrolling in your State Health Benefits Plan

**Before enrolling, you must reset your ADP Password.
Remember to write down your User ID and Password.**

RETURNING EMPLOYEES

Log into the SHBP site mySHBPga.adp.com with your User ID and Password.

Need Help with your User ID or Password?

Click: Need help signing in?

Forgot User ID?

1. Enter your mobile number or email address
2. Verify your SSN or date of birth
3. Your User ID will be displayed

OR choose:

Having trouble? Send a one-time passcode

Forgot Password?

1. Enter your User ID
2. Enter your mobile number or email address
3. Answer security questions
4. Create a new password

If you answer the security questions wrong or spell the answer incorrectly (case sensitivity does apply), you will have two more tries before you are locked out and must begin the process again.

Or choose:

Having trouble? Send a one-time passcode



NEW EMPLOYEES

The first time you access the site, you will be required to create a User Name and Password. Use this log-in information any time you visit the site for quick and easy access.

Go to the SHBP site: myshbpga.adp.com

1. Click: New User? Get started
2. Enter the SHBP Registration Code: **SHBP-GA**
3. Follow the steps to create your User Name and Password.
4. Set up your password hints and security questions/responses
5. Provide your e-mail address where you will receive important benefits information.
6. Enter your Activation Code from your registration email or mobile phone number.
7. Review and Submit to complete the Registration
8. Use your newly created User Name and Password to log in
9. Proceed with Open Enrollment selections

QUESTIONS? NEED HELP?

If you have questions about:

- Enrolling in health benefits
- Declaring a Qualifying Event
- Reviewing current health plan election
- Reviewing Covered Dependents

VISIT THE ONLINE SHBP ENROLLMENT PORTAL

mySHBPga.adp.com - 24 hours a day/7 days a week

OR BY PHONE: Member Services (800) 610-1863

Regular Hours: Mon – Fri, 8:30AM – 5PM, Sat 8AM- 5PM - EST

During Open Enrollment: Mon – Fri, 8:30AM – 7:30PM, Sat 8AM - 5PM - EST

If you need help with:

- Resetting your SHBP Enrollment Portal Password
- Dependent Verification
- COBRA

CALL SHBP MEMBER SERVICES BY PHONE

(800) 610-1863

Regular hours: Mon – Fri, 8:30AM – 5PM, Sat 8AM- 5PM - EST

During Open enrollment: Mon – Fri, 8:30AM – 7:30PM, Sat 8AM - 5PM - EST

(Listen to the prompts, and then choose your option)

If you have questions about:

- Decision Guides
- Plan Documents & Summary Plan Descriptions
- Rates & Member Information

CONTACT STATE HEALTH BENEFIT PLAN

Online: shbp.georgia.gov

ENROLLMENT AND ADMINISTRATION PROVIDED BY:
800-523-7135

